



Quality Policy
PSI Software SE

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1 Purpose

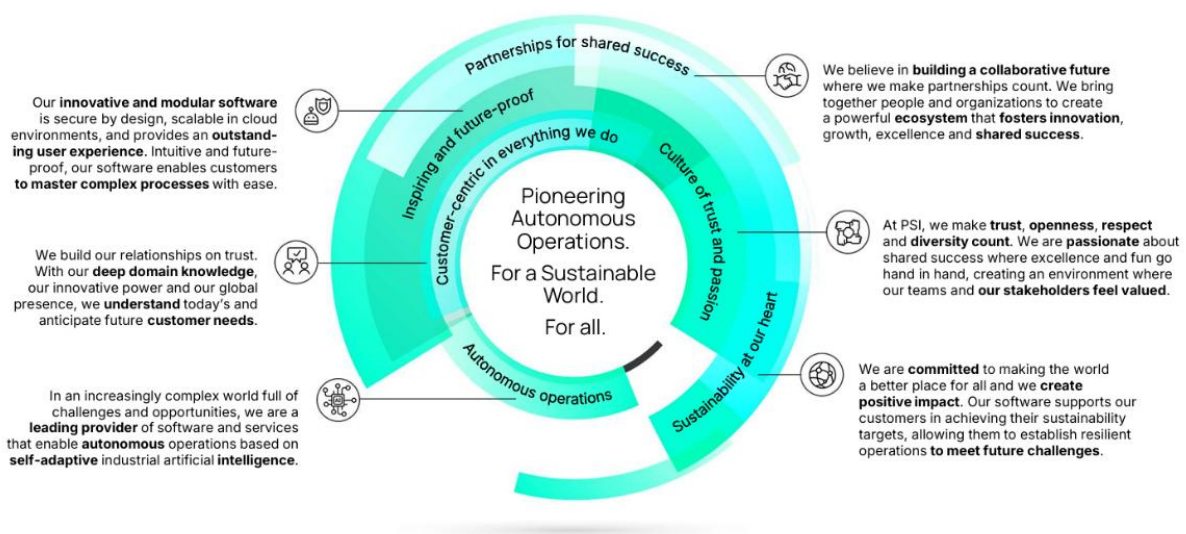
This page outlines our compliance principles. They set out clear guidelines for quality, the environment, health and safety at work, energy efficiency and customer satisfaction. Their purpose is to align the company's strategic objectives – innovation, sustainability and customer success – through efficient and sustainable processes.

2 Scope

The quality policy is binding across the whole of PSI Software SE.

3 Our Principles/Objectives

As a modern, internationally active software company, our values form the foundation of our actions. The following principles serve as a compass for our day-to-day work and as our strategic framework for combining innovation, sustainability and our customers' success. They define our commitment to partnership, future orientation, customer focus, our corporate culture and a responsible approach to the environment.



3.1 Strong partnerships

1. Growing together

We are committed to long-term, trusting collaboration – open, respectful and on an equal footing.

2. Fostering innovation

Through co-innovation and the exchange of knowledge, we drive technological developments forward.

3. Sharing responsibility

We promote sustainable, energy-efficient solutions throughout the entire value chain.

4. Strengthening networks

We create an ecosystem that enables innovation, growth and excellence.

3.2 Shaping the future

5. Driving technology forward

We invest in digital technologies of the future – from AI to the cloud and the IoT.

6. Innovating sustainably

Energy efficiency and responsible product development are integral parts of our strategy.

7. Developing expertise

Continuous professional development safeguards our potential for innovation.

8. Progress with responsibility

We combine technological change with sustainable principles.

3.3 Putting customers first

9. Understanding needs

We listen and develop bespoke solutions.

10. Ensuring quality

Our certified quality management system (ISO 9001) stands for the highest standards.

11. Long-term support

We offer long-term advice, support and partnership-based collaboration.

12. Creating added value

Efficient processes enhance customer benefits and cost-effectiveness.

3.4 Trust. Security. Commitment.

13. People come first

We promote safety, health and wellbeing (ISO 45001).

14. Working safely

Clear measures minimise risks – health and safety at work is a matter of course for us.

15. Encouraging participation

We practise co-determination, diversity and mutual respect.

16. Unlocking potential

Training and further education create opportunities for everyone.

3.5 Acting sustainably

17. Taking responsibility

Sustainability shapes the way we think and act.

18. Protecting the environment

We minimise our environmental impact and promote biodiversity (ISO 14001).

19. Using energy efficiently

Our energy policy (ISO 50001) promotes efficiency and renewable energy.

20. Conserving resources

We are committed to sustainable procurement and the responsible use of resources.

21. Achieving climate targets

We are reducing our carbon footprint and supporting customers in achieving their sustainability goals.